

ERIN PINTOZZI

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EXPERIENCE

Sr. Instructor & Team Lead, Back End Eng. & Project Manager, Turing School (closed) **9/2021 - 6/2025**

- Led cross-functional engineering initiatives to enhance program delivery, driving 90%+ student satisfaction and 75%+ program completion rates across 24 cohorts (6-60 students)
- Cultivated high-performing, growth-oriented contributors through structured 1:1 mentorship, fostering a culture of continuous learning and accelerating onboarding for new team members
- Drove significant process improvements in an instructional engineering environment, optimizing technical practices, assessment methodologies, and overall team effectiveness
- Contributed to a culture of continuous learning and knowledge sharing by designing and delivering technical content and best practices in web development, accelerating onboarding and skill adoption for new team members

Software Developer, Clio (acquired Lexicata in Oct 2018) **9/2017 - 5/2020**

- Established project planning and implementation processes for engineering team
- Integrated with in-house and 3rd party APIs for importing/exporting legal documents and related information
- Developed microservice to support more robust reporting and search features
- Managed live data migration for 2,000 accounts and over 100,000 legal cases
- Implemented and managed CI on primary app and microservices (HerokuCI)

Project Manager, August Ash **10/2013 - 5/2016**

- Managed CMS and E-Commerce project life-cycle and client relationships over 10,000 project hours & 60 projects
- Wrote training documentation and led live training for clients
- Performed QA on client projects before delivery

EDUCATION

Turing School of Software & Design

Backend Engineering Software Development, 2017

Marquette University

MBA in Business Admin, 2012

BA in Economics, 2010

SKILLS

Ruby on Rails, JavaScript, React, HTML + CSS, SQL, PostgreSQL, MySQL, ActiveRecord, RSpec, Cypress, TDD, CI/CD, GitHub, Heroku, Sequel, Sinatra Project Planning and Management, Code Review, Cross-functional Collaboration, Documentation, Mentorship & Coaching, Performance Feedback, Process Improvement, Teaching, 1:1 Coaching, Written & Verbal Communication, Curriculum Design, Facilitation